



# AHMED DAUD JAMA

CYBERSECURITY TECHNICIANS/WEB DEVELOPER &  
SOCIAL MEDIA MANAGER

## CONTACT

- 📞 +974-77522132
- ✉️ ahmeddaudj@gmail.com
- 📍 Doha - Qatar

## EDUCATIONS

### **Admas University college** **2009-2012**

Addis Ababa, EThiopia *Degree of Communication and information technology*

## CERTIFICATES

- Google IT Support Professional
- Google Cybersecurity Professional
- Microsoft Azure Security Engineer Associate
- (ISC)<sup>2</sup> Systems Security Certified Practitioner (SSCP)
- Python for Cybersecurity
- Google Cloud Certification: Cloud Network Engineer
- Cybersecurity Attack and Defense Fundamentals
- Network + compmtia full course
- 

## PROFILE

Bachelor's degree in ICT coupled with a robust portfolio of certifications including:

- Google IT Support Professional
- Google Cybersecurity Professional
- Microsoft Azure Security Engineer Associate
- (ISC)<sup>2</sup> Systems Security Certified Practitioner (SSCP)
- Python for Cybersecurity
- Google Cloud Certification: Cloud Network Engineer
- Cybersecurity Attack and Defense Fundamentals

Specialized in IT support, cybersecurity, and cloud technologies. Proficient in implementing security measures and leveraging cloud infrastructure. Skilled in Python programming for cybersecurity applications. Seeking opportunities to apply expertise in cybersecurity and cloud engineering to drive organizational success.

## WORK EXPERIENCE

### **Koobsade Online Marketplace**

#### **Online Shopping Mall**

#### **IT Support & Platform Manager**

**2019-2022**

- Developed and maintained the Koobsade Online Marketplace website using WordPress.
- Ensured the website's functionality, security, and performance.
- Provided technical support to customers and internal staff, addressing issues promptly and effectively.
- Managed website updates, plugins, and customizations to enhance user experience.
- Monitored website analytics to identify areas for improvement and implemented necessary changes.
- Coordinated with various teams to ensure smooth operation of the online marketplace.
- Implemented SEO strategies to improve website visibility and traffic.
- Provide technical assistance and support for incoming queries and issues related to computer systems, software, and hardware.
- Diagnose, troubleshoot, and resolve hardware, software, or network issues, ensuring minimal disruption to user productivity.
- Maintain daily performance of computer systems, installing and configuring appropriate software and functions according to specifications.
- Monitor system performance and network connectivity, identifying and addressing potential problems before they affect users.



# AHMED DAUD JAMA

IT SUPPORT

Marital Status : Single  
DOB : 1990  
Nationality : Ethiopia  
QID: 29023004336

## SKILLS

- 1.Cybersecurity Fundamentals
- 2.Security Analysis
- 3.Incident Response
- 4.Network Security
- 5.Security Operations
- 6.Identity and Access Management
- 7.Security Compliance
- 8.Encryption
- 9.Penetration Testing
- 10.Security Awareness Training

## LANGUAGES

English

Arabic

Somali

**Digital Marketing Advisor / 2021 (6monthS)**  
**Co-Founder and Club Manager - 2015 till 2018**  
**SITC (Hargeisa, Somalia)**  
**Ifattech (Hargeisa, Somalia)**

## Khaleejbooking (Doha, Qatar)

### *Freelancing Social Media Manager / 2022-2023 (Remotely)*

- Managed successful Facebook and Instagram marketing campaigns, boosting brand visibility and engagement. Oversaw customer interactions, ensuring positive engagement and timely responses. Created engaging content to grow and nurture the social media communities Utilized WhatsApp as a marketing channel, reaching and engaging target audiences. Managed campaigns, handled customer inquiries, and provided support on Facebook, Instagram

## COMPLETED WEBSITES

- 1.[koobsade](#) market place
- 2.[khaleej booking](#) (mantaining)
- 3.[Continental Network Tourism](#)
- 4.[financechallenger.com](#)
- 5.[aqoonwade.com](#)
- 6.[daudfinancial.com](#)
- 7.[businesscrafted.com](#)
- 8.[goobiye.com](#)

and more other designing like there logos and images